

# Returning home with IOM's assistance

#### Need help to return?

- help with travel documents
- travel tickets paid by IOM
- excess baggage allowance
- financial allowance

Contact IOM staff free on

8 800 12 342

to find out more.

Consultations in English, Russian, Lithuanian.

#### Who we are?

**International Organization for Migration (IOM)** is an international humanitarian organization with over 480 offices around the world. IOM **is not** part of the Lithuanian government.

IOM believes that migration, if managed, benefits both individuals and societies.

IOM helps migrants around the world reach their home countries in a safe and dignified way. Since 1997 IOM has assisted more than 2,000 migrants return home from Lithuania.

One of our projects is Assisted Voluntary Return (AVR).

#### What is AVR?

**Assisted Voluntary Return (AVR)** is return to home country with the assistance of IOM (for third-country national only). This includes:

- travel organization (tickets, baggage allowance);
- help with travel documents;
- temporary accommodation before or during travel;
- assistance in transit and, if needed, upon return;
- additional services according to individual needs;
- financial allowance.

IOM assistance is absolutely free.

### Can we help YOU?

#### IOM may be able to help you return home if:

- your visa has expired;
- you are currently staying in Lithuania illegally but entered legally;
- you are an asylum seeker.

If you are not sure whether you are eligible to apply for IOM assistance call us free and discuss your situation with IOM staff.

#### How does it work?

Fill in a voluntary return assistance application form (to obtain the form visit our website <a href="http://www.returnhome.lt">http://www.returnhome.lt</a>, call IOM free on 8 800 12 342, e-mail: <a href="mailto:avr@iom.lt">avr@iom.lt</a> or visit IOM office).

Forms are confidential.

Send completed form to IOM (either by post, fax, e-mail) or bring it personally to IOM office.

IOM staff will process your application. A case worker from IOM will contact you and:

Decline assistance

or Confirm assistance



Required travel documents will be obtained and your travel will be organized (excess baggage allowance will be provided; special arrangements will be made for returnees with special needs).

On the day of departure IOM staff will meet you at the airport / station and hand in your tickets and return allowance.

You will travel freely as a regular passenger (medical or humanitarian escort can also be arranged).



## Why ask for IOM's assistance?

- Simple IOM will help you out with travel arrangements and legal procedures.
- Voluntary and dignified you will travel as a regular passenger.
- Advantageous you will not face obstacles to obtaining visas or residence permits the next time you apply if you return voluntarily.

Everyone returning home with a help of IOM will receive financial allowance.



"Ensuring effective protection of the human rights of all migrants, and provision of adequate assistance to vulnerable people on the move is one of the key priorities of IOM"

IOM General Director William Lacy Swing

### More information you can get:

**Personaly** 

IOM Vilnius office, Jakšto st. 12, 4th floor, LT-01105 Vilnius, Lithuania

**By phone** 8 800 12 342

Via e-mail avr@iom.lt

In Internet www.returnhome.lt www.jom.lt







International Organization for Migration (IOM)

IOM Vilnius office, Jakšto st. 12, LT-01105 Vilnius Tel. 8 800 12 342, fax 8 5 261 1326 E-mail: avr@iom.lt, www.returnhome.lt, www.iom.lt

